# Marketing and Communications Specialist / Multimedia Designer Web Designer / Web Administrator

#### MARKETING ACCOMPLISHMENTS

- SEO, SEM
- Google Analytics
- Google AdWords
- HTML Newsletters
- Application Articles
- Social Media Schedule
- Social Media Content
- Keyword Research
- Web Content Creation
- Campaign Reporting
- Video Production & Planning
- Internal TV Display Content
- Graphic Design

## INFORMATION TECHNOLOGIES ACCOMPLISHMENTS

- Web Administration
- Software Licensing and Compliance
- Help Desk Support Technician
- Active Directory, DHCP, DNS, Exchange 2010
- Cisco Unity Connection and Administration Modules
- New Project Management

## TECHNICAL EXPERTISE

Microsoft Office Software

• Word, Excel, PowerPoint, Outlook

#### Adobe Software

Acrobat Pro

Dreamweaver

Fireworks

Flash

Illustrator

Premier

Soundbooth

Other Software/ Knowledge

DotNetNuke (CMS)

• ||9

Apache

Active Directory

Photoshop

DNS

DHCP

## **EMPLOYMENT HISTORY**

Cincinnati Sub-Zero • Cincinnati, Ohio

Marketing and Communications Specialist 2016 to Present Help Desk / Web Designer 2010 to 2016

Subscription DNA • Cincinnati, Ohio

Marketing and Web Copywriter - Freelance 2009

ConfigureTech • Cincinnati, Ohio

PHP Developer, Illustrator – Freelance 2009

ITW Air Management • Cincinnati, Ohio

Jr. Cell Leader, Production Cell Leader, Training Officer, 2000 to 2009

RGA Coordinator, Assistant Customer Service Rep., Marketing Assistant

## **EDUCATION**

Cincinnati State Technical and Community College • Cincinnati, Ohio

Grad - 2008

A.A., Multimedia and Web Design • GPA: 3.5

Achieved an Associate of Arts Degree through night school

Awarded multiple Merit List and Dean's List honors

## **SKILLS**

- Demonstrated strong written and verbal communication
- Strong team leadership abilities for planning, conflict resolution and motivation
- Proficient multi-tasking skills
- Able to meet or exceed deadlines
- Adhere strongly to company policies and procedures, even when confronted

## **HONORS**

Phi Theta Kappa: International Honor Society for Two-Year Colleges

## **VOLUNTEER WORK**

American Heart and Stroke Foundation • Cincinnati, Ohio

Mini Heart 5k Team Captain

Recruited over 30 participants

Raised over \$2k in registrations and donations

United Way • Cincinnati, Ohio

Volunteer

Day of Caring Project Coordinator/ Team Leader

Coordinated Projects with Several United Way funded organizations

Baseball Coach • Cincinnati, Ohio

Coached 5 year-old to 16 year-old

Select and Recreational Leagues

Fundraising/Obtaining Sponsorship

## Areas of focus:

Team building

Sportsmanship

Mentoring

# **Proven Success:**

**Division Champions** 

**Fundamentals** 

2008,2010,2013

Organizing Practices

World Series Runners-Up (recreational league)

2008

• World Series Champions (recreational league)

2013

## **REFERENCES**

Available upon request